



COVID-19 Guidelines

Dear patient,

The COVID-19 pandemic obliges us to take a number of measures so that we can work safely. Please adhere to the following guidelines when you visit our practice:

- Only patients who have an appointment can enter the practice. You can make an appointment via 016/23.05.84.
- You can only be treated if you have truthfully completed the COVID-19 questionnaire and returned it to us one day prior to your appointment via secretariaat@thkcentrum.be or bring it with you on the day of your appointment. You can find this questionnaire on the website (www.thkcentrum.be).
- Only enter the practice if you have a mask. If you do not have a mask, you may not enter the practice.
- It is advised to dress warm (coat, blanket) as we need to work with the windows open.
- You only bring your identity card, bank contact card and possibly your smartphone into the practice. All other personal belongings remain outside our building.

Procedure:

1. Upon arrival, wait in the car or on the seats set up in the garage.
2. The assistant or dentist will notify you when you can enter the practice. Go to the front door.
3. Only the patient is admitted to the practice. Any companion must wait outside the practice, with the exception of young children or a person who is in need of assistance.
4. After ringing the bell of the front door, enter and wash your hands in the entry hall. Attention: toilet visit is NOT possible.
5. You ring the bell again in the entry hall at the connecting door that gives you access to the waiting room.
6. You disinfect your hands with the alcohol gel here and wait for the assistant/dentist to allow you to enter the treatment area. You will NOT touch anything after this. You do NOT go to the counter.
7. When leaving the practice, wash your hands and leave the building.